

**Betty Mallen**  
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**515-571-8913**

Current Address

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Professional Statement

I am deeply committed to quality improvement at the system level and have over 20 years of effective leadership in the healthcare system. I have continued to increase my knowledge and expertise by attaining higher levels of education & experience.

Education

<b>The University of Iowa</b> , Iowa City Enrolled DNP Healthcare Systems Program	January 2021 start 2024 anticipated completion
<b>The University of Iowa</b> , Iowa City Master of Science in Nursing	May 2019
<b>The University of Iowa</b> , Iowa City Certificate in Public Health	December 2006
<b>The University of Iowa</b> , Iowa City Bachelor of Science, Nursing <ul style="list-style-type: none"><li>• Graduated with honors</li></ul>	May 2005
<b>Rochester Community College</b> Associate Degree, Nursing	December 1982
<u>Work Experience</u>	
<b>Instructor RN-BSN Program</b> The University of Iowa	Sept. 2019 to Current
<b>Director of Population Health Management and Quality Improvement</b> QVS Medical Consulting <ul style="list-style-type: none"><li>• Consult with clinic staff on best practice for managing populations of patients</li><li>• Analyze clinic quality data with intent to develop and implement protocols to improve quality of care</li><li>• Complete SWOT assessments with clinic leadership, providers, and staff</li><li>• Develop interventions, initiatives, programs based on SWOT analysis</li></ul>	Nov. 2016 to June 2021

- Mentor leadership positions
- Direct project management with key clinical staff
- Develop toolkits for QI initiatives

**Health Coach Population Health Manager**

Jan. 2013-Oct 2016

Hancock County Health System

- Developed and implemented interventions to fill gaps in preventative care services through engagement with an interdisciplinary team
- Managed a disease registry and developed interventions for quality improvement in populations of patients
- Reported out on data gleaned from the disease registry
- Managed a large workplace wellness program
- Health coached individuals utilizing motivational interviewing skills to assist in making lifestyle changes
- Facilitated a Population Health Team meeting monthly
- Worked with regional ACO staff to implement region wide population health initiatives
- Worked with regional BPCI staff on strategies for implementation of BPCI protocols

**Agency Director**

July 2011- Jan 2013

Hancock County Public Health Services

- Managed all aspects of the agency including:
  - Directing public health programs
  - Managing a homecare program
  - Overseeing 13 employees
  - Working with a 5-member Board of Health
  - Facilitating monthly Board of Health meetings
  - Budget preparation, implementation, & over site

**Director of Planning**

April 1991 -July 2011

Hancock County Public Health Services

- Planned and implemented preventative health programs to include
  - Immunizations
  - Breast and Cervical Health
  - Tobacco Prevention and Cessation
  - Emergency Preparedness
  - Lead Poisoning Prevention
  - Live Healthy Iowa
  - Immunization school audits
- Wrote, planned, implemented, and facilitated numerous grants

- Served as a preceptor for several RN-BSN students from the University of Iowa
- Served in leadership positions for Public Health at the local, regional, and state level
- Provided education on a variety of topics to employees, service organizations, and community groups
- Planned, developed, and implemented orientation program for new employees and students
- Assisted regional public health agencies in quality improvement projects

<b>Staff RN</b> , Clarion Community Hospital	1988-1991
<b>Treatment nurse</b> , Kanawha Community Home	1987– 1988
<b>Staff RN</b> , Rochester Methodist Hospital	1986-1987
<b>Staff RN</b> , Gunderson Lutheran Hospital La Crosse WI	1983-1985

#### Leadership Experience

- Appointed to Iowa Public Health Advisory Council
- Chair of Iowa Public Health Advisory Council
- Chair of Iowa Public Health Association Public Health Nursing Division
- Member of Iowa Public Health Association Executive Committee
- Quality Improvement Champion for Region Two

#### Technology Capabilities

Word, Excel, Power Point, One Note

#### License and Certifications

- Current Iowa Registered Nursing License
- Public Health Certification
- Certified Health Coach
- Certified Clinical Nurse Leader

#### Awards

- Sigma Theta Tau Honor Society of Nursing Betty Means Award
- University of Iowa RN-BSN Scholarship Recipient
- Iowa Public Health Association Public Health Certification Scholarship Recipient